



Ready, Set...Go! • News from CETA Tours • Volume 17, Issue 1

Check out the latest news from CETA Tours



Welcome Melinda!

CETA is growing! In October, Melinda Brunk joined our staff as our Billing & Registration Coordinator. Many of you and your travelers may have already worked with her. She processes applications, payments and forms, and e-mails financial statements. Melinda is also a licensed insurance agent, assisting travelers with purchasing travel insurance. Melinda is a graduate of Pacific Travel School. She loves to travel and learn about different countries and cultures.



CONGRATULATIONS TO OUR SCHOLARSHIP WINNERS!

- Talyssa C. - Brookings, SD
- Seamus D. - Sioux Falls, SD
- Alex L. - Elko New Market, MN
- Natalie K. - Ramsey, MN
- Mathieu Y. - Ramsey, MN
- Brianna Z. - Juneau, WI

2019 Scholarship Winners

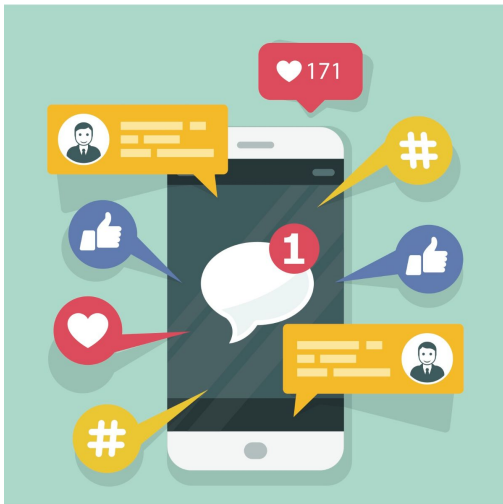
Once again, we received applications from many qualified candidates for our \$500 scholarship program. Thanks to all of you who encouraged your students to apply. We enjoy the opportunity to get to know some of our student travelers through their applications. Choosing the recipients is always a difficult decision. Congratulations and happy travels to all!

WHAT TO DO?



If a flight delay happens, it is best to

- Work with the airline staff to rebook flights; it is their obligation to rebook your group
- Contact CETA with updates so we can take care of changes in your itinerary
- Request vouchers and lodging if the delay is due to a mechanical issue
- Have travelers save any receipts and open a claim if they have insurance



Social Media

If you haven't already done so, please follow us on social media. We post useful information along with photos while we are on tour and attending state conferences.

[Facebook](https://www.facebook.com/cetatours) facebook.com/cetatours

[Instagram](https://www.instagram.com/cetatours) @cetatours

[Twitter](https://twitter.com/cetatours) @cetatours